



Franklin Park Conservatory's COVID-19 Commitment

The health and safety of our guests, staff and volunteers is of utmost importance. As we monitor updates from the Governor's Office and the Ohio Department of Health, we are committed to adjusting our operations to ensure everyone visiting or working at the Conservatory is safe and protected.

Based on direction from the Governor's Office and the Ohio Department of Health, the Conservatory has developed the following safety plan that guests can expect when visiting for the foreseeable future:

- **Social Distancing:** A distance of six feet or more between visitor groups must be maintained at all times. Areas that require queuing will have floor decals to assist with distancing.
- **Face Coverings:** For the protection of guests, volunteers and staff, the Conservatory strongly requests the use of face coverings while in the Conservatory's buildings and on its grounds. The use of face coverings shows respect for others' safety and protection during the COVID-19 pandemic. Exceptions will be made for those with medical conditions and children under two years old.
- **Timed Ticketing:** To minimize physical contact and encourage safe social distancing practices, the Conservatory will be limiting guest capacity. Visitors are highly encouraged to purchase tickets on the Conservatory's website to reserve the date and time they would like to visit.
- **Barriers:** Plexiglass barriers have been installed at visitor services areas where guests and staff interact.
- **Cleaning Protocols:** The Conservatory's staff will clean and sanitize the facility throughout its hours of operation and after close each night.
- **Proper Hygiene and Hand Sanitizing Stations:** The Conservatory will encourage good hygiene and make hand sanitizer stations available throughout its property.